



**20 Year Warranty Limited Liability**

**PolyRoche Inc.**

6155 Boul. Couture  
 St. Leonard, Quebec, Canada, H1P 3G7  
 Phone: (514) 312-4087  
 Fax: (514) 667-1551

**A. Original Owner's 20 Year Warranty**

PolyRoche Inc. rock-face paneling and accessories are manufactured using quality raw materials and produced with engineering excellence designed for years of maintenance free use.

PolyRoche Inc. warrants exclusively to the original purchaser of our product for a period of 20 years from the original date of purchase, and is the owner of the property to which our products were originally applied, that the PolyRoche Inc. paneling applied to that property will not peel, rot, blister, rust, flake, chip, crack, corrode or be consumed by termites solely as a result of defects in material or manufacturing.

Should any of these defects occur during the 20 year warranty period, while he or she is the owner of the property to which the PolyRoche Inc. urethane product(s) were applied, and provided that the terms and conditions of this warranty are met and the claim is properly reported as stated below, PolyRoche Inc. will, at its option, repair or replace the material per the schedule below to the original homeowner, the PolyRoche Inc. paneling and accessories determined to be defective, in accordance with the terms and conditions of this warranty. In lieu of replacement, PolyRoche Inc. reserves the right in its sole discretion to refund actual monies, per the table below, rather than replacing the products determined to be defective.

Years from date of purchase	PolyRoche Inc. coverage	Original homeowners responsibility
1	100%	0%
2	100%	0%
3	100%	0%
4	100%	0%
5	100%	0%
6	90%	10%
7	90%	10%
8	85%	15%
9	75%	25%
10	70%	30%
11	65%	35%
12	60%	40%
13	55%	45%
14	50%	50%
15	40%	60%
16	35%	65%
17	30%	70%
18	25%	75%
19	20%	80%
20	10%	90%

**B. Warranty Registration:**

The original purchaser and installing contractor, must register their warranty in the specified section indicated on PolyRoche Inc.'s website at: [www.polyroche.com/warranty-registration](http://www.polyroche.com/warranty-registration), within thirty (30) days after completion of installation of the products in order for the purchaser to be eligible for coverage under this warranty. The original purchaser must provide the original purchase invoice, in addition to the registration of the warranty in order for the purchaser to be eligible for coverage under this warranty.

**C. Conditions Not Covered By This Warranty:**

This warranty covers only the specified damages arising solely from defects in the manufacture of PolyRoche Inc.'s urethane paneling and accessories and only if they occur under normal use and service. It does not cover, and PolyRoche Inc. is not liable for, conditions or failure of or damage to such products resulting from faulty or improper installation, settlement of the structure on which products are installed or shifting of structural members or adjoining surfaces, failure of the structure (including foundations and walls), accidental damage or negligence, intentional acts or damage, fire, wind,

flood, lightning, acts of God, misuse, improper care or failure to provide reasonable and necessary maintenance of the product, normal and expected weathering of the surface, mildew, exposure to harmful chemicals or vapors or acid rain, surface discoloration due to atmospheric pollution, distortion or warping due to unusual heat sources (including outdoor grills and reflection from windows or foil sheathing), or the installation of accessory products which are incompatible with the PolyRoche Inc. urethane paneling or which are installed in a manner detrimental to the performance of the PolyRoche Inc. siding. This warranty covers only unpainted products and is inapplicable to finishing applied to the product by the homeowner.

**D. Claims and Warranty Procedure:**

If you feel that your siding contains manufacturing defects covered by this warranty, simply write to: PolyRoche Inc., 6155 Blvd. Couture, Montreal, Quebec, Canada, H1P 3G7. Attention: Sales and Warranty Services.

**Important: All claims under this warranty must be reported to PolyRoche Inc. within sixty (60) days of the date that the defect is first discovered. Claimant should describe the defect and provide name, address, date of installation and warranty certificate number if available.**

PolyRoche Inc. shall be allowed a reasonable opportunity and time to investigate the claim and to inspect the paneling for defects before repairs are begun. You may be requested to allow photos and/or samples to be taken, at PolyRoche Inc.'s option, in connection with this investigation. If your paneling contains manufacturing defects covered by this warranty, PolyRoche Inc. will, at its option, repair or replace the urethane rock-face paneling determined to be defective in accordance with the terms of this warranty, or, in lieu of repair or replacement, PolyRoche Inc. may refund the prorated portion of the original purchase price of the products determined to be defective. PolyRoche Inc. may direct and pay a company, dealer, contractor, applicator or distributor to perform any remedy under this warranty on PolyRoche Inc.'s behalf.

The warranty period shall not be extended by any such repair or refund settlements on defective siding or accessories. Due to normal weathering, replacement siding may vary in color and gloss from products originally installed. Such variances are not defects and PolyRoche Inc. is not liable for such variances.

**E. General Provisions:**

**PolyRoche Inc. reserves the right to discontinue or make changes in any of its products. If the products covered by this warranty are not available, PolyRoche Inc. shall have the right to substitute a product that in PolyRoche Inc.'s sole discretion is of equal quality or value. PolyRoche Inc. makes no express warranties except as herein stated and shall not be liable for any incidental, special or consequential damages of any kind resulting from the breach of any warranties set forth herein or with respect to the siding products covered by this warranty, the extent of its liability and the owner's exclusive remedy being limited to repair, replacement or refund as set forth herein. No representative of PolyRoche Inc. or any distributor, dealer or contractor is authorized to make any modifications or change to this warranty.**

Some provinces or states do not allow the exclusion or limitations to incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from province to province or state to state.



**WARRANTY REGISTRATION FORM**

**PolyRoche Inc.**

6155 Couture  
Montreal, Quebec, Canada, H1P 3G7  
Phone: (514) 312-4087  
Fax: (514) 667-1551

**Date Purchased:** \_\_\_\_/\_\_\_\_/\_\_\_\_  
**Installation Completion Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Purchaser Information:**

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City / Province / State: \_\_\_\_\_  
Postal Code / Zip Code: \_\_\_\_\_  
Country: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

**Location at which PolyRoche Inc.'s siding installed (if different than above):**

Street: \_\_\_\_\_  
City / Province / State: \_\_\_\_\_  
Postal Code / Zip Code: \_\_\_\_\_  
Country: \_\_\_\_\_

**Installing Contractor Information:**

Company: \_\_\_\_\_  
Street: \_\_\_\_\_  
City / Province / State: \_\_\_\_\_  
Postal Code / Zip Code: \_\_\_\_\_  
Country: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_  
Company Representative: \_\_\_\_\_ (print please)  
Representatives Signature: \_\_\_\_\_

Product Description:	Product Color:	Quantity Installed:

**Customer Signature:** \_\_\_\_\_

**Note: Please attach a copy of sales receipt for raw materials purchased and from installation contractor.**